**OUR MISSION**
MCT is a team of professionals committed to providing high-quality public transportation and Paratransit services to the citizens of Michigan City in a safe, dependable and courteous manner.

**OUR CORE VALUES**
- Safety First and Always
- Accountability
- Mutual Respect
- Integrity

Respect for the Community we serve.

**OUR GOAL**
Meet or exceed your expectations every time.
MCT wants to ensure the safety of all its passengers, operators and the general public. Our operators do their best to follow the posted schedules in order for you to arrive at your destination safely and on time. However, on occasions things will cause delays. Your patience and understanding is greatly appreciated.

MCT welcomes your comments, suggestions or complaints. We are committed to using passenger feedback as a tool to improve our service quality. If you experience dissatisfaction with service, and wish to file a complaint, you can call our office and our staff will take a verbal complaint. Complaint forms are also available on any MCT vehicle and on the website. If you need assistance with completing the form please call the office. We would also like to hear your compliments on our professional operators or your suggestions on how we can improve our system or service.

- All MCT vehicles are equipped with wheelchair lifts or ramps for easy boarding.
- If the ramp or lift operation fails at the use of a spare vehicle will be dispatched to the location within 30 minutes of the failure.
- Mobility aids are required to be secured while on MCT fixed routes and Paratransit vehicles.
- Personal Oxygen tanks and respirators can be transported but must be secured by the rider.
- Riders are responsible for keeping oxygen tanks and respirators with them at all times. The driver will not control any oxygen tank or respirator mechanisms.
- Service animals are permitted. Service animals are required to be restrained and under control by the rider at all times. They must remain at the rider’s feet or on the lap. They are not allowed on a seat.
- Service animals with aggressive tendencies will not be tolerated.
- Michigan City Transit will make reasonable modifications to our service, to accommodate passengers with disabilities. Requests can be made by calling the office at 219-873-1502.
- For further information concerning ADA services please visit our website or call our office.
- Complementary Paratransit service is provided to individuals unable to use or get to MCT fixed routes. This is called Dial-A-Ride. This is a curb to curb shared ride service. Scheduling is done on a first come first serve basis for certified individuals. To be eligible for this service an individual must be certified with MCT. To apply call the MCT office or visit our website.

**ROUTE 1**
- Michigan City Inn
- West side
- Uptown Art District
- Michigan City Library
- Washington Park
- Franciscan Medical Center
- Salem Court Apartments
- NICTD
- Outlet Mall
- Lighthouse Place
- Ivy Tech
- Purdue University Northwest
- Ivy Tech
- Uptown Art District
- NICTD (1st Station)

**ROUTE 2**
- Michigan City
- West side
- Lighthouse Place
- Outlet Mall
- Northside Pub
- Dunie Plaza
- Southside Apartments
- Franciscan St. Andrew Hospital
- Walmart
- Meijer’s

**ROUTE 3**
- Michigan City Inn
- West side
- Lighthouse Place
- Outlet Mall
- Northside Pub
- Dunie Plaza
- Southside Apartments
- Franciscan St. Andrew Hospital
- Walmart
- Meijer’s

**ROUTE 4**
- Michigan City Inn
- West side
- Outlet Mall
- Northside Pub
- Dunie Plaza
- Southside Apartments
- Franciscan St. Andrew Hospital
- Walmart
- Meijer’s

**HOURS OF OPERATION**
Monday – Friday
6:30 am – 6:00 pm
Saturday
8:30 am – 6:00 pm
Office is closed on weekends and holidays.

For additional information please visit our website: http://www.emichigancounty.com/cityhall/departments/orchest/index.htm

**ALTERNATE FORMAT IS AVAILABLE UPON REQUEST**

**Michigan City Transit Route Maps**

Revised: January 2019

**www.TransitTriangle.com**

**Commuter Service**
Michigan City – City of LaPorte – Purdue University Northwest

**“Safety First and Always”**
Michigan City Transit System

**FARES AND PASSES**

<table>
<thead>
<tr>
<th>Route 1</th>
<th>Route 2</th>
<th>Route 3</th>
<th>Route 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Full Fare</td>
<td>$1.00</td>
<td>$1.50</td>
<td>$1.25</td>
</tr>
<tr>
<td>Student Fare (6-18 years of age)</td>
<td>$0.50</td>
<td>$0.50</td>
<td>$0.50</td>
</tr>
<tr>
<td>Child (0-5 years of age)</td>
<td>FREE</td>
<td>FREE</td>
<td>FREE</td>
</tr>
<tr>
<td>Senior (60 or older w/DI)</td>
<td>$0.50</td>
<td>$0.50</td>
<td>$0.50</td>
</tr>
<tr>
<td>ADA Transfer</td>
<td>$0.50</td>
<td>$0.50</td>
<td>$0.50</td>
</tr>
</tbody>
</table>

Valid for 2 hours on MC Transit and Transit Triangle, One-way travel only - No return trips.

Fixed Route Passes

- Monthly Pass: $20.00
- Senior Monthly Pass: $10.00
- ADA Monthly Pass: $10.00
- Student Pass: $10.00

All monthly passes are unlimited rides on MC Transit and Transit Triangle.

In order to qualify for Half Fare You must show one of these types of IDs: Driver’s License, State ID Card, Medical Card, or ADA Eligibility Card.

**Exact change is required.**

Operators do not carry cash and are not able to make change.

All riders must pay the full fare or display a pass to the bus operator upon boarding.

Transfers are NOT immediate.

If a transfer is required to complete your trip, please inform the operator when disembarking the bus.

**Transfer Stations:**
- Marquette Mall
- Michigan City Library

All bus passes are available for purchase at the City Controller’s Office located at City Hall 101 E. Michigan Blvd.

**Passenger Guidelines**

- Be sure to be visible to the operator as the bus approaches. Clearly signal to the operator that you want to board.
- Allow passengers to exit the bus before boarding at the same door.

- Please be careful boarding.
- Please tip your seat immediately.
- You must store your bags, packages, carts, strollers etc. in your lap or under your seat.
- You are allowed to board only with the amount of personal property that you are able to carry on with one boarding.
- Do not block aisles and doorways.
- The operators are responsible for the safety of all passengers. Please comply with their instructions.
- Passengers are expected to pay all fares or show a valid pass upon boarding the vehicle.
- No eating or drinking on any transit vehicle.
- Smoking and chewing tobacco are not permitted.
- No open alcoholic beverage containers are allowed on board. MC Transit reserves the right to ask to see the contents of a package if the operator suspects a package may contain an open container.
- Illegal drugs are not permitted. We will notify law enforcement.
- At the discretion of the operator, any person intoxicated or under the influence of alcohol or drugs may be refused service.
- Any person using profane language towards an operator or another passenger will be refused service.
- Passengers are asked to maintain good personal hygiene or they do not offer to other passengers. Horseplay or fighting will not be tolerated. Law enforcement will be notified.
- Illegal weapons are not allowed on board any vehicle at any time.
- Please let disabled persons, persons using wheelchairs and senior citizens use priority seating.
- Please be careful exiting the bus.
- After exiting the bus, please stand back and wait for bus to leave the stop.
- NEVER CROSS IN FRONT OF A BUS.